

## PUBLIC COMPLAINTS

Complaints involving a particular school are handled within the school through the established channel of responsibility. If the complaint cannot be resolved at the level of the principal, it is referred to the superintendent or superintendent's designee. If the central office staff and complainant cannot reach a satisfactory solution, the matter may, at the School Board's discretion, be heard at a regular board meeting.

Any parent, custodian, or legal guardian of a pupil attending the Charles City County Public Schools who is aggrieved by an action of the School Board may, within thirty days after such action, petition the local circuit court to review the action of the School Board. The court will sustain the action of the School Board unless the School Board exceeded its authority, acted arbitrarily or capriciously or abused its discretion.

Adopted: August 15, 2006

Revised April 15, 2014

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Legal Ref.: Code of Virginia, 1950, as amended, §§ 22.1-87, 22.1-253.13:7.

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| Cross Refs.: | GB       | Equal Employment Opportunity/Nondiscrimination    |
|              | GBA/JFHA | Prohibition Against Harassment and Retaliation    |
|              | GBLA     | Third Party Complaints Against Employees          |
|              | JB       | Equal Educational Opportunities/Nondiscrimination |