

Telemedicine

Anthem LiveHealth

Have you ever been at work and didn't feel well? Maybe you had a fever or a sore throat but you didn't have time to leave and see your doctor or go to urgent care. Now, with LiveHealth Online, you can see a board-certified doctor in minutes. Just use your smartphone, tablet or computer with a webcam. It's so convenient, almost 90% of people who've used it feel they saved two hours or more and would use it again in the future.

With LiveHealth Online, you can receive medical care for things like: Cold and flu symptoms, such as a cough, fever and headaches, allergies, sinus infections and more!

LiveHealth Online is available 365 days a year/ 24 hours a day/ 7 days a week. Enroll at www.livehealthonline.com.

Telemedicine Costs by Plan		
KC 25 PPO	HK POS 20/20/500	HK Lumenos HSA 1658 2800/80
\$15	\$10	\$49 negotiated fee prior to deductible / \$9.80 after deductible

Anthem Transition

Locating Providers/Pharmacy

How to Locate and Anthem Participating Provider:

www.anthem.com

do not register / log in as below

user name = demo_ppo4

password = anthem001

At the welcome screen click Find a doctor on right side of homepage. On the find a doctor screen scroll to bottom and click [shopping for a new plan](#)

Enter medical in type of care

State Virginia

Select a plan/network = scroll down to medical employer sponsored

Choose Anthem HealthKeepers HMO

Chose Anthem Keycare PPO for Keycare 25

Anthem Pharmacy

Any mail order or prescription will be considered new. There will not be a transfer of prescription data. Once you are enrolled on your medical plan (and have your ID card), visit your doctor and ask for a 90 day prescription. You will then need to call ExpressScripts or go online to the Anthem portal/prescription tab and enter the required information. You also have the option to supply it over the phone when submitting your prescription request via a phone call.

Although you can make the request online, calling to request your physician to prescribe will be faster. You would then call ExpressScripts and give payment information either via phone or enter it online.